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SAFETY Make safety a critical component in the development, implementation, and maintenance of the transportation system.

- Reduce employee accidents and injuries..... 4
- Reduce highway crashes and fatalities..... 5
- Enhance safety and security of other transportation modes..... 7

EXCELLENCE Cultivate and continually pursue excellence in financial stewardship, performance accountability, and customer service.

- Improved customer service level..... 8
- Deliver projects and services on-time and on-budget..... 9
- Design a comprehensive workforce development plan..... 13

PLANNING Optimize the future movement of people and goods through corridor management, environmental stewardship, balanced modal alternatives, and sustainable financing.

- Inventory and assess the condition of all transportation assets..... 14
- Align asset management performance levels with financial resources..... 15
- Collaborate and comply to protect and enhance the environment..... 16
- Improve future customer service levels..... 17

PRESERVATION Protect the State's investment in its transportation system.

- Preserve and maintain to the highest practicable physical condition..... 18
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